

## WebCT Vista 3.0 – Technical Support

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### Setting up Netscape for use with WebCT Vista 3.0

#### Change the browser home

1. Menu Bar > Preferences > Under "Category" on the left hand side, select "Navigator";
2. In the middle of the page you will see "Home Page" box;
3. Type the complete URL (include <http://>) for the site you want as your browser home page;
4. Click "OK".

#### Set the Cookie Manager and Pop-up Manager for the Vista Site ONLY

Go to UMassOnline home page and log in to WebCT Vista <http://amherst.umassonline.net/>. Once you have your personal Vista home page up ("**My UMass Online**") you will now set the Cookie Manager and the Pop-up Manager.

##### *The Cookie Manager*

1. In the Netscape Menu Bar go to "Tools";
2. Select "Cookie Manager";
3. Go to "Manage Stored Cookies" and click on "Remove" (to remove all the cookies that Netscape has stored for you already).
4. Then, go back into "Cookie Manager" > Select "Unblock Cookies from this Site" > click "Ok" to the pop-up window that informs you that cookies will not be blocked for the site.

##### *The Pop-Up Manager*

1. In the Netscape Menu Bar go to "Tools"
2. Select "Popup Manager";
3. Go to "Manage popups" and click on "Remove All" (to remove all the pop-ups that Netscape has allowed thus far).
4. Then, go back into "Popup Manager" > Select "Allow Popups From this Site";
5. The URL for Vista will appear in the "Allow popups from the following web sites box."
6. Click "Add" to add this site. The URL will now appear as the only site allowed in the "Site" box.
- 7.

#### Check to see that JAVA is on your system

Go to your Control Panel (Click on "Start" in the bottom left of your screen). You should see a white & blue coffee cup icon with red steam labeled "Java Plug-in". If the icon is not in your control panel, you will need to download the latest version of Java from <http://www.java.com> (additional instructions found in "Getting Started with Vista 3.0" for faculty and "WebCT Vista 3.0 - Information for Students").